

Emergency Response Times
 NJ New Hampshire work orders from 01/01/2013 to 01/31/2013
 Total orders in sample: 99

Orders responded to in < 30 minutes: 90 (91% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
1/2/2013 9:35:12 AM	241 MIDDLE ST Apt. 2	PORTSMOUTH	NH	Kevin Ruel	David Martingale	9000	LEAK INSIDE	WF0522770N	0	11	1/2/2013 9:36	1/2/2013 9:37	1/2/2013 9:37	1/2/2013 9:46	1/2/2013 10:52:22 AM	63	13	Regular Hours	< 30 minutes
1/2/2013 9:39:51 AM	11 AUGUSTA WAY	DOVER	NH	Mark Goldstein	David Martingale	9100	LEAK OUTSIDE	WF0522773N	0	12	1/2/2013 9:40	1/2/2013 9:42	1/2/2013 9:45	1/2/2013 9:54	1/2/2013 10:46:57 AM	52	14	Regular Hours	< 30 minutes
1/2/2013 10:37:26 AM	9 WHITTIER DR	SEABROOK	NH	Daniel LaFortune	Michael Talis	9100	LEAK OUTSIDE	WF0522786N	0	16	1/2/2013 10:37	1/2/2013 10:38	1/2/2013 10:40	1/2/2013 10:55	1/2/2013 11:38:32 AM	43	17	Regular Hours	< 30 minutes
1/2/2013 2:53:49 PM	40 INDUSTRIAL DR	EXETER	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0522860N	1	20	1/2/2013 14:54	1/2/2013 14:55	1/2/2013 14:56	1/2/2013 15:16	1/2/2013 3:43:41 PM	27	22	Regular Hours	< 30 minutes
1/3/2013 11:06:31 AM	7 WORKS WAY	SOMERSWORTH	NH	Laurie Rousseau	David Martingale	9100	LEAK OUTSIDE	WF0522951N	0	16	1/3/2013 11:06	1/3/2013 11:07	1/3/2013 11:07	1/3/2013 11:23	1/3/2013 12:18:17 PM	55	16	Regular Hours	< 30 minutes
1/3/2013 11:27:51 AM	1 BRAGG AVE	HAMPTON	NH	Daniel LaFortune	David Martingale	9000	LEAK INSIDE	WF0522958N	0	10	1/3/2013 11:28	1/3/2013 11:28	1/3/2013 11:30	1/3/2013 11:39	1/3/2013 12:49:14 PM	69	11	Regular Hours	< 30 minutes
1/4/2013 9:05:35 AM	15 S Mt St. C	HAMPTON	NH	Daniel LaFortune	David Martingale	9100	LEAK OUTSIDE	WF0523058N	1	7	1/4/2013 9:06	1/4/2013 9:07	1/4/2013 9:08	1/4/2013 9:14	1/4/2013 10:11:14 AM	56	9	Regular Hours	< 30 minutes
1/4/2013 9:21:27 AM	267 ROUTE 108	SOMERSWORTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0523069N	0	12	1/4/2013 9:21	1/4/2013 9:21	1/4/2013 9:22	1/4/2013 9:34	1/4/2013 10:15:57 AM	41	12	Regular Hours	< 30 minutes
1/4/2013 11:45:39 AM	78 MORNING ST	PORTSMOUTH	NH	Kevin Ruel	David Martingale	9100	LEAK OUTSIDE	WF0523101N	0	2	1/4/2013 11:45	1/4/2013 11:46	1/4/2013 11:46	1/4/2013 11:48	1/4/2013 12:26:11 PM	37	2	Regular Hours	< 30 minutes
1/4/2013 11:47:59 AM	2425 LAFAYETTE RD	PORTSMOUTH	NH	Brian Chaput	Michael Talis	9000	LEAK INSIDE	WF0523103N	1	4	1/4/2013 11:49	1/4/2013 11:49	1/4/2013 11:49	1/4/2013 11:53	1/4/2013 12:52:33 PM	58	5	Regular Hours	< 30 minutes
1/7/2013 12:21:17 PM	616 PORTLAND ST Apt. 33	ROCHESTER	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WF0523254N	1	23	1/7/2013 12:22	1/7/2013 12:25	1/7/2013 12:27	1/7/2013 12:48	1/7/2013 2:24:00 PM	95	27	Regular Hours	< 30 minutes
1/7/2013 3:31:56 PM	8 MARIN WAY	STRATHAM	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0523288N	0	13	1/7/2013 15:32	1/7/2013 15:33	1/7/2013 15:33	1/7/2013 15:46	1/7/2013 4:10:53 PM	24	14	Regular Hours	< 30 minutes
1/9/2013 10:12:59 AM	17 MAGNOLIA DR	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0523466N	0	8	1/9/2013 10:13	1/9/2013 10:15	1/9/2013 10:16	1/9/2013 10:23	1/9/2013 11:45:06 AM	81	10	Regular Hours	< 30 minutes
1/9/2013 11:25:04 AM	34 PINE ST	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0523474N	0	23	1/9/2013 11:25	1/9/2013 11:26	1/9/2013 11:27	1/9/2013 11:49	1/9/2013 1:02:23 PM	72	24	Regular Hours	< 30 minutes
1/9/2013 11:38:13 AM	6 WASHINGTON ST Apt. M Pst. MUSEU	DOVER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0523477N	0	21	1/9/2013 11:38	1/9/2013 11:40	1/9/2013 11:40	1/9/2013 12:01	1/9/2013 12:29:23 PM	27	23	Regular Hours	< 30 minutes
1/9/2013 2:30:55 PM	6 SEVENTH ST	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0523494N	1	2	1/9/2013 14:32	1/9/2013 14:46	1/9/2013 14:46	1/9/2013 14:48	1/9/2013 2:59:49 PM	10	18	Regular Hours	< 30 minutes
1/10/2013 10:31:28 AM	279 LOCUST ST Pst. 3	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0523556N	0	11	1/10/2013 10:31	1/10/2013 10:31	1/10/2013 10:32	1/10/2013 10:43	1/10/2013 12:39:20 PM	116	11	Regular Hours	< 30 minutes
1/10/2013 12:19:02 PM	326 WATER ST	EXETER	NH	Daniel LaFortune	David Martingale	9000	LEAK INSIDE	WF0523568N	0	19	1/10/2013 12:19	1/10/2013 12:19	1/10/2013 12:20	1/10/2013 12:39	1/10/2013 1:03:08 PM	24	20	Regular Hours	< 30 minutes
1/11/2013 9:56:36 AM	868 LAFAYETTE RD Apt. REAR	HAMPTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0523630N	0	11	1/11/2013 9:57	1/11/2013 10:02	1/11/2013 10:02	1/11/2013 10:14	1/11/2013 11:00:21 AM	45	17	Regular Hours	< 30 minutes
1/11/2013 10:29:26 AM	5 MILL RD Pst. B	DURHAM	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WF0523636N	1	23	1/11/2013 10:30	1/11/2013 10:31	1/11/2013 10:33	1/11/2013 10:54	1/11/2013 1:17:06 PM	142	24	Regular Hours	< 30 minutes
1/14/2013 1:35:37 PM	1 WHITLEY RD	EXETER	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0523788N	0	10	1/14/2013 13:36	1/14/2013 13:36	1/14/2013 13:37	1/14/2013 13:47	1/14/2013 2:59:29 PM	71	12	Regular Hours	< 30 minutes
1/14/2013 1:50:13 PM	327 S BROADWAY Pst. JAKES	SALEM	NH	Christopher DiFrancesco	Lynne Copp	9100	LEAK OUTSIDE	WF0523789N	4	8	1/14/2013 13:54	1/14/2013 13:54	1/14/2013 13:54	1/14/2013 14:02	1/14/2013 3:13:51 PM	71	12	Regular Hours	< 30 minutes
1/14/2013 1:56:26 PM	50 FOX RUN RD Pst. G-25	NEWINGTON	NH	Kevin Ruel	David Martingale	9100	LEAK OUTSIDE	WF0523790N	0	14	1/14/2013 13:57	1/14/2013 13:57	1/14/2013 13:58	1/14/2013 14:12	1/14/2013 3:50:22 PM	98	15	Regular Hours	< 30 minutes
1/15/2013 12:29:22 PM	113 BOW ST Apt. #6	PORTSMOUTH	NH	Daniel LaFortune	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0523874N	0	3	1/15/2013 12:30	1/15/2013 12:47	1/15/2013 12:47	1/15/2013 12:51	1/15/2013 1:23:58 PM	32	22	Regular Hours	< 30 minutes
1/16/2013 9:31:16 AM	31 MAPLE BRIDGE RD Apt. LEFT	SEABROOK	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0523936N	0	25	1/16/2013 9:31	1/16/2013 9:32	1/16/2013 9:35	1/16/2013 9:58	1/16/2013 10:34:26 AM	36	27	Regular Hours	< 30 minutes
1/17/2013 8:17:51 AM	9 O ST	HAMPTON	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0524036N	0	16	1/17/2013 8:18	1/17/2013 8:28	1/17/2013 8:28	1/17/2013 8:44	1/17/2013 9:41:58 AM	57	26	Regular Hours	< 30 minutes
1/18/2013 9:59:52 AM	86 HAVEN RD	PORTSMOUTH	NH	Mark Goldstein	Lynne Copp	9000	LEAK INSIDE	WF0524124N	1	7	1/18/2013 10:01	1/18/2013 10:02	1/18/2013 10:02	1/18/2013 10:09	1/18/2013 10:46:20 AM	36	10	Regular Hours	< 30 minutes

1/18/2013	2:50:49 PM	299 SOUTH ST Apt. MSTR	PORTSMOUTH	NH	Mark Goldstein	Lynne Copp	9000	LEAK INSIDE	WF0524193N	0	13	1/18/2013 14:51	1/18/2013 14:52	1/18/2013 14:52	1/18/2013 15:05	1/18/2013 3:50:37 PM	44	15	Regular Hours	< 30 minutes
1/21/2013	9:50:19 AM	528 DENNETT ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0524301N	0	6	1/21/2013 9:50	1/21/2013 9:53	1/21/2013 9:54	1/21/2013 10:00	1/21/2013 10:39:01 AM	38	10	Regular Hours	< 30 minutes
1/21/2013	10:40:34 AM	50 BROOKSIDE DR Apt. 7 Pst. I	EXETER	NH	Kevin Clifford	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0524316N	0	19	1/21/2013 10:41	1/21/2013 10:41	1/21/2013 10:45	1/21/2013 11:01	1/21/2013 11:57:57 AM	56	21	Regular Hours	< 30 minutes
1/21/2013	1:19:43 PM	19 HIGHLAND AVE Apt. FRONT	HAMPTON	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0524333N	1	14	1/21/2013 13:20	1/21/2013 13:21	1/21/2013 13:22	1/21/2013 13:35	1/21/2013 2:14:18 PM	38	15	Regular Hours	< 30 minutes
1/22/2013	10:16:12 AM	26 WALNUT ST	ROCHESTER	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0524408N	0	5	1/22/2013 10:16	1/22/2013 10:17	1/22/2013 10:17	1/22/2013 10:22	1/22/2013 11:10:40 AM	48	6	Regular Hours	< 30 minutes
1/22/2013	10:49:59 AM	390 BARTLETT ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0524411N	0	9	1/22/2013 10:50	1/22/2013 10:53	1/22/2013 10:53	1/22/2013 11:02	1/22/2013 11:56:08 AM	53	12	Regular Hours	< 30 minutes
1/22/2013	1:48:45 PM	25 LINDEN ST	EXETER	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0524441N	2	7	1/22/2013 13:51	1/22/2013 13:54	1/22/2013 13:55	1/22/2013 14:01	1/22/2013 2:48:47 PM	46	13	Regular Hours	< 30 minutes
1/23/2013	9:00:08 AM	4 INDUSTRIAL DR Apt. APT1 Pst. 99D3	EXETER	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0524478N	0	17	1/23/2013 9:01	1/23/2013 9:06	1/23/2013 9:07	1/23/2013 9:24	1/23/2013 10:24:35 AM	60	24	Regular Hours	< 30 minutes
1/23/2013	10:11:16 AM	8 HANSON ST Apt. A	DOVER	NH	Mark Goldstein	Lynne Copp	9100	LEAK OUTSIDE	WF0524492N	0	18	1/23/2013 10:11	1/23/2013 10:11	1/23/2013 10:18	1/23/2013 10:30	1/23/2013 11:30:10 AM	59	19	Regular Hours	< 30 minutes
1/23/2013	12:23:32 PM	31 PLEASANT POINT DR	PORTSMOUTH	NH	Brian Chagut	Lynne Copp	9000	LEAK INSIDE	WF0524507N	0	6	1/23/2013 12:24	1/23/2013 12:24	1/23/2013 12:24	1/23/2013 12:30	1/23/2013 2:18:51 PM	108	7	Regular Hours	< 30 minutes
1/24/2013	7:56:55 AM	1 JUNKINS AVE Apt. HALL Pst. CITY	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0524591N	1	2	1/24/2013 7:58	1/24/2013 8:02	1/24/2013 8:03	1/24/2013 8:05	1/24/2013 9:14:47 AM	69	8	Regular Hours	< 30 minutes
1/24/2013	11:10:05 AM	43 CORNWALL ST Apt. E	PORTSMOUTH	NH	Kevin Ruel	Lynne Copp	9000	LEAK INSIDE	WF0524615N	0	6	1/24/2013 11:10	1/24/2013 11:11	1/24/2013 11:13	1/24/2013 11:17	1/24/2013 1:23:03 PM	125	7	Regular Hours	< 30 minutes
1/25/2013	9:35:44 AM	953 ISLINGTON ST Apt. FL2	PORTSMOUTH	NH	Kevin Ruel	Lynne Copp	9000	LEAK INSIDE	WF0524760N	1	10	1/25/2013 9:36	1/25/2013 9:45	1/25/2013 9:49	1/25/2013 9:56	1/25/2013 10:08:02 AM	11	20	Regular Hours	< 30 minutes
1/25/2013	9:45:34 AM	10 MARKET SQ	PORTSMOUTH	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0524761N	3	9	1/25/2013 9:49	1/25/2013 9:56	1/25/2013 9:56	1/25/2013 10:06	1/25/2013 10:31:43 AM	25	20	Regular Hours	< 30 minutes
1/28/2013	7:03:56 AM	20 VENTURE DR	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0524890N	0	20	1/28/2013 7:04	1/28/2013 7:07	1/28/2013 7:09	1/28/2013 7:28	1/28/2013 8:33:02 AM	64	24	Regular Hours	< 30 minutes
1/29/2013	7:41:15 AM	98 HENRY LAW AVE Apt. 1	DOVER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0525036N	0	1	1/29/2013 7:41	1/29/2013 7:42	1/29/2013 7:43	1/29/2013 7:43	1/29/2013 8:30:48 AM	47	2	Regular Hours	< 30 minutes
1/29/2013	10:30:44 AM	6 WASHINGTON ST Apt. M Pst. MUSEU	DOVER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0525073N	0	5	1/29/2013 10:30	1/29/2013 10:30	1/29/2013 10:32	1/29/2013 10:35	1/29/2013 11:25:52 AM	50	4	Regular Hours	< 30 minutes
1/29/2013	1:21:39 PM	11 PARKER ST Apt. 2	EXETER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0525097N	0	9	1/29/2013 13:21	1/29/2013 13:22	1/29/2013 13:23	1/29/2013 13:31	1/29/2013 2:19:33 PM	48	9	Regular Hours	< 30 minutes
1/29/2013	2:19:29 PM	325 MILLER AVE	PORTSMOUTH	NH	Daniel Lafortune	William Jones	9000	LEAK INSIDE	WF0525106N	0	8	1/29/2013 14:19	1/29/2013 14:20	1/29/2013 14:24	1/29/2013 14:28	1/29/2013 2:54:40 PM	26	9	Regular Hours	< 30 minutes
1/30/2013	10:40:49 AM	21 TEN ROD RD	ROCHESTER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0525171N	2	15	1/30/2013 10:42	1/30/2013 10:49	1/30/2013 10:50	1/30/2013 11:04	1/30/2013 11:52:48 AM	47	24	Regular Hours	< 30 minutes
1/31/2013	10:55:22 AM	64 LAFAYETTE RD Apt. 4	NORTH HAMPTON	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0525275N	0	16	1/31/2013 10:56	1/31/2013 10:57	1/31/2013 10:58	1/31/2013 11:13	1/31/2013 11:45:06 AM	31	18	Regular Hours	< 30 minutes
1/31/2013	3:38:38 PM	94 POST RD	GREENLAND	NH	Daniel Lafortune	Lynne Copp	9000	LEAK INSIDE	WF0525349N	0	12	1/31/2013 15:39	1/31/2013 15:39	1/31/2013 15:40	1/31/2013 15:52	1/31/2013 4:04:38 PM	12	13	Regular Hours	< 30 minutes
1/31/2013	3:57:38 PM	75 HIGH ST	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0525355N	2	2	1/31/2013 16:00	1/31/2013 16:00	1/31/2013 16:01	1/31/2013 16:02	1/31/2013 4:19:14 PM	16	5	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 23 (2.1% of total) for After Hours:																						
1/3/2013	6:44:01 PM	50 FOX RUN RD Pst. G-25	NEWINGTON	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0523045N	1	13	1/3/2013 18:45	1/3/2013 18:45	1/3/2013 18:46	1/3/2013 18:59	1/3/2013	7:35:57 PM	36	15	After Hours	< 30 minutes	
1/3/2013	8:43:47 PM	4 HOUGH ST Apt. #1	DOVER	NH	Jeffrey Croteau	William Jones	9000	LEAK INSIDE	WF0523049N	0	18	1/3/2013 20:44	1/3/2013 20:44	1/3/2013 20:45	1/3/2013 21:03	1/3/2013	9:33:00 PM	29	19	After Hours	< 30 minutes	
1/4/2013	6:29:14 PM	106 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0523153N	1	5	1/4/2013 18:30	1/4/2013 18:38	1/4/2013 18:39	1/4/2013 18:43	1/4/2013	7:02:01 PM	18	14	After Hours	< 30 minutes	
1/7/2013	4:46:46 PM	38 HORNE ST	DOVER	NH	Jeffrey Croteau	David Martingage	9100	LEAK OUTSIDE	WF0523303N	0	4	1/7/2013 16:47	1/7/2013 16:47	1/7/2013 16:48	1/7/2013 16:52	1/7/2013	6:06:25 PM	74	5	After Hours	< 30 minutes	
1/7/2013	4:57:30 PM	8 MARIN WAY	STRATHAM	NH	John Wiley	David Martingage	9000	LEAK OUTSIDE	WF0523309N	0	12	1/7/2013 16:57	1/7/2013 16:58	1/7/2013 16:58	1/7/2013 17:11	1/7/2013	5:42:25 PM	31	13	After Hours	< 30 minutes	
1/7/2013	5:14:52 PM	309 WATER ST	EXETER	NH	Brian Chaput	David Martingage	9100	LEAK OUTSIDE	WF0523312N	2	19	1/7/2013 17:17	1/7/2013 17:18	1/7/2013 17:21	1/7/2013 17:38	1/7/2013	11:46:21 PM	368	23	After Hours	< 30 minutes	
1/7/2013	7:54:15 PM	968 OCEAN BLVD	HAMPTON	NH	John Wiley	David Martingage	9100	LEAK OUTSIDE	WF0523318N	0	12	1/7/2013 19:55	1/7/2013 19:55	1/7/2013 19:56	1/7/2013 20:08	1/7/2013	9:50:12 PM	101	14	After Hours	< 30 minutes	
1/8/2013	4:38:12 PM	455 CENTRAL AVE	DOVER	NH	Jeffrey Croteau	David Martingage	9000	LEAK INSIDE	WF0523432N	0	17	1/8/2013 16:38	1/8/2013 16:38	1/8/2013 16:41	1/8/2013 16:55	1/8/2013	8:14:40 PM	198	17	After Hours	< 30 minutes	
1/9/2013	4:55:27 PM	38 GONIC RD	GONIC	NH	Jeffrey Croteau	David Martingage	9000	LEAK INSIDE	WF0523511N	0	12	1/9/2013 16:56	1/9/2013 16:56	1/9/2013 16:59	1/9/2013 17:09	1/9/2013	6:20:08 PM	70	14	After Hours	< 30 minutes	
1/11/2013	5:02:31 PM	31 FLAT ROCK BRIDGE RD	ROCHESTER	NH	Brian Chaput	David Martingage	9000	LEAK INSIDE	WF0523691N	0	24	1/11/2013 17:03	1/11/2013 17:03	1/11/2013 17:04	1/11/2013 17:27	1/11/2013	6:54:13 PM	86	25	After Hours	< 30 minutes	
1/11/2013	11:47:53 PM	100 BROWN AVE	HAMPTON	NH	John Wiley	Linda Hollums	9100	LEAK OUTSIDE	WF0523694N	0	11	1/11/2013 23:48	1/11/2013 23:53	1/11/2013 23:53	1/12/2013 0:05	1/12/2013	12:53:06 AM	47	17	After Hours	< 30 minutes	
1/16/2013	5:09:59 PM	0 TROUBLE CALL	SALEM	NH	Troy Kimball	David Martingage	9100	LEAK OUTSIDE	WF0524022N	0	21	1/16/2013 17:10	1/16/2013 17:10	1/16/2013 17:10	1/16/2013 17:31	1/16/2013	6:28:54 PM	57	21	After Hours	< 30 minutes	
1/18/2013	5:57:41 PM	14 KELLEY RD	SALEM	NH	Troy Kimball	David Martingage	9100	LEAK OUTSIDE	WF0524230N	0	18	1/18/2013 17:58	1/18/2013 17:59	1/18/2013 18:01	1/18/2013 18:17	1/18/2013	6:51:14 PM	33	20	After Hours	< 30 minutes	
1/18/2013	6:12:38 PM	319 VAUGHN ST	PORTSMOUTH	NH	Kevin Ruel	David Martingage	9000	LEAK INSIDE	WF0524232N	4	11	1/18/2013 18:16	1/18/2013 18:19	1/18/2013 18:20	1/18/2013 18:30	1/18/2013	6:57:02 PM	26	18	After Hours	< 30 minutes	
1/21/2013	5:12:19 PM	27 LEAVITT RD	HAMPTON	NH	John Wiley	David Martingage	9100	LEAK OUTSIDE	WF0524370N	0	17	1/21/2013 17:12	1/21/2013 17:13	1/21/2013 17:13	1/21/2013 17:30	1/21/2013	5:56:35 PM	25	18	After Hours	< 30 minutes	
1/21/2013	10:28:40 PM	0 TROUBLE CALL	ROCHESTER	NH	Jeffrey Croteau	Scott Lacouture	9100	LEAK OUTSIDE	WF0524380N	0	16	1/21/2013 22:29	1/21/2013 22:31	1/21/2013 22:31	1/21/2013 22:47	1/21/2013	11:35:06 PM	47	18	After Hours	< 30 minutes	
1/23/2013	4:43:42 PM	176 HIGH ST	EXETER	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0524564N	0	12	1/23/2013 16:44	1/23/2013 16:49	1/23/2013 16:50	1/23/2013 17:01	1/23/2013	5:34:16 PM	32	18	After Hours	< 30 minutes	
1/23/2013	7:03:42 PM	56 CASS ST Apt. #2	PORTSMOUTH	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0524577N	1	8	1/23/2013 19:04	1/23/2013 19:05	1/23/2013 19:05	1/23/2013 19:13	1/23/2013	8:09:07 PM	55	10	After Hours	< 30 minutes	
1/24/2013	4:55:10 PM	176 HIGH ST	EXETER	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0524673N	0	11	1/24/2013 16:56	1/24/2013 17:01	1/24/2013 17:01	1/24/2013 17:13	1/24/2013	6:20:16 PM	67	17	After Hours	< 30 minutes	
1/28/2013	8:24:03 PM	0 TROUBLE CALL	ROCHESTER	NH	Jeffrey Croteau	William Jones	9100	LEAK OUTSIDE	WF0525022N	1	21	1/28/2013 20:25	1/28/2013 20:26	1/28/2013 20:26	1/28/2013 20:48	1/28/2013	9:32:12 PM	43	24	After Hours	< 30 minutes	
1/29/2013	6:45:25 PM	21 TEN ROD RD	ROCHESTER	NH	Jeffrey Croteau	William Jones	9000	LEAK INSIDE	WF0525149N	2	19	1/29/2013 18:47	1/29/2013 18:48	1/29/2013 18:50	1/29/2013 19:07	1/29/2013	8:30:18 PM	82	22	After Hours	< 30 minutes	

Orders responded to in < 30 minutes: 6 (6% of total) for Weekend/Holiday Hours:																					
1/6/2013	11:36:08 AM	144 ASHWORTH AVE	HAMPTON	NH	Brian Chaput	Linda Hollums	9100	LEAK OUTSIDE	WF0523181N	1	12	1/6/2013 11:37	1/6/2013 11:45	1/6/2013 11:45	1/6/2013 11:58	1/6/2013	1:33:03 PM	95	21	Weekend/Holiday	< 30 minutes
1/6/2013	3:22:07 PM	93 WASHINGTON ST	DOVER	NH	Kevin Ruell	Edward Charlton	9100	LEAK OUTSIDE	WF0523187N	0	8	1/6/2013 15:22	1/6/2013 15:25	1/6/2013 15:26	1/6/2013 15:33	1/6/2013	4:22:23 PM	48	11	Weekend/Holiday	< 30 minutes
1/6/2013	4:08:47 PM	0 TROUBLE CALL	DOVER	NH	Kevin Ruell	Linda Hollums	9000	LEAK INSIDE	WF0523189N	7	11	1/6/2013 16:16	1/6/2013 16:18	1/6/2013 16:27	1/6/2013 16:29	1/6/2013	5:29:16 PM	59	21	Weekend/Holiday	< 30 minutes
1/19/2013	5:39:57 PM	140 NEW ROCHESTER RD	SOMERSWORTH	NH	Mark Goldstein	Jason Brooks	9100	LEAK OUTSIDE	WF0524261N	2	19	1/19/2013 17:42	1/19/2013 17:49	1/19/2013 17:50	1/19/2013 18:09	1/19/2013	7:10:47 PM	61	29	Weekend/Holiday	< 30 minutes
1/27/2013	2:18:30 PM	258 BUCKMINSTER WAY	PORTSMOUTH	NH	Kevin Clifford	Edward Charlton	5000	GAS LEAKS - SERVICE	WF0524878N	0	10	1/27/2013 14:19	1/27/2013 14:22	1/27/2013 14:23	1/27/2013 14:32	1/27/2013	2:56:05 PM	23	14	Weekend/Holiday	< 30 minutes
1/27/2013	6:35:21 PM	1 HANCOCK ST Pte. A	DOVER	NH	Laurie Rousseau	Jason Brooks	9000	LEAK INSIDE	WF0524882N	0	15	1/27/2013 18:35	1/27/2013 18:45	1/27/2013 18:45	1/27/2013 19:00	1/27/2013	7:31:22 PM	30	25	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 3 (3% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
1/10/2013	8:33:13 AM	179 ROUTE 107 ANDY MD Pst. 5	SEABROOK	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0523533N	6	18	1/10/2013 8:39	1/10/2013 8:45	1/10/2013 8:46	1/10/2013 9:04	1/10/2013	10:23:53 AM	29	31	Regular Hours	31-45 minutes
1/17/2013	8:51:40 AM	0 TROUBLE CALL	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0524038N	4	23	1/17/2013 8:55	1/17/2013 9:02	1/17/2013 9:03	1/17/2013 9:25	1/17/2013	10:31:59 AM	66	34	Regular Hours	31-45 minutes
1/25/2013	7:48:03 AM	13 THORWALD AVE Pst. WEST	HAMPTON	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0524701N	1	20	1/25/2013 7:49	1/25/2013 8:00	1/25/2013 8:00	1/25/2013 8:21	1/25/2013	8:59:29 AM	38	33	Regular Hours	31-45 minutes
Orders responded to in 31-45 minutes: 9 (9% of total) for After Hours:																					
1/2/2013	10:26:50 PM	60 NATHANIEL DR	PORTSMOUTH	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0522897N	0	30	1/2/2013 22:27	1/2/2013 22:27	1/2/2013 22:27	1/2/2013 22:58	1/2/2013	11:10:41 PM	12	31	After Hours	31-45 minutes
1/4/2013	4:23:59 PM	86 RIDGES CT	PORTSMOUTH	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0523142N	2	32	1/4/2013 16:26	1/4/2013 16:37	1/4/2013 16:40	1/4/2013 17:09	1/4/2013	5:35:39 PM	26	45	After Hours	31-45 minutes
1/15/2013	6:23:03 AM	176 DURHAM RD	DOVER	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0523831N	7	20	1/15/2013 6:30	1/15/2013 6:34	1/15/2013 6:40	1/15/2013 6:55	1/15/2013	8:00:50 AM	65	32	After Hours	31-45 minutes
1/18/2013	6:21:47 PM	327 S BROADWAY Pst. JAKES	SALEM	NH	Anthony Beck	David Martinage	9100	LEAK OUTSIDE	WF0524234N	0	31	1/18/2013 18:22	1/18/2013 18:25	1/18/2013 18:32	1/18/2013 18:57	1/18/2013	8:15:57 PM	78	35	After Hours	31-45 minutes
1/24/2013	5:49:45 AM	608 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0524586N	1	28	1/24/2013 5:51	1/24/2013 6:00	1/24/2013 6:00	1/24/2013 6:29	1/24/2013	7:08:02 AM	38	39	After Hours	31-45 minutes
1/28/2013	5:35:29 PM	41 WOODMAN RD	DURHAM	NH	Jeffrey Croteau	William Jones	9100	LEAK OUTSIDE	WF0525008N	3	34	1/28/2013 17:39	1/28/2013 17:40	1/28/2013 17:40	1/28/2013 18:14	1/28/2013	6:55:18 PM	40	39	After Hours	31-45 minutes
1/29/2013	5:13:31 PM	12 SUGARBROOK RD	GONIC	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF0525146N	2	28	1/29/2013 17:16	1/29/2013 17:16	1/29/2013 17:20	1/29/2013 17:45	1/29/2013	7:03:11 PM	77	32	After Hours	31-45 minutes
1/29/2013	9:40:52 PM	21 SHEARWATER DR	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0525153N	0	28	1/29/2013 21:41	1/29/2013 21:47	1/29/2013 21:47	1/29/2013 22:15	1/29/2013	10:46:57 PM	31	34	After Hours	31-45 minutes
1/30/2013	6:54:59 AM	12 SUGARBROOK RD	GONIC	NH	Laurie Rousseau	Linda Hollums	9100	LEAK OUTSIDE	WF0525156N	1	28	1/30/2013 6:56	1/30/2013 7:06	1/30/2013 7:07	1/30/2013 7:35	1/30/2013	8:36:55 AM	61	40	After Hours	31-45 minutes
Orders responded to in 31-45 minutes: 8 (8% of total) for Weekend/Holiday Hours:																					
1/6/2013	3:42:40 PM	46 MAIN ST Apt. FOOD Pst. FRANZ	DURHAM	NH	Brian Chaput	Linda Hollums	9100	LEAK OUTSIDE	WF0523189N	4	27	1/6/2013 15:46	1/6/2013 15:49	1/6/2013 15:49	1/6/2013 16:16	1/6/2013	9:34:35 PM	297	33	Weekend/Holiday	31-45 minutes

1/6/2013	4:13:38 PM	309 WATER ST	EXETER	NH	Kevin Ruel	Michael Tails	9100	LEAK OUTSIDE	WF0523190N	1	37	1/6/2013 16:15	1/6/2013 16:36	1/6/2013 16:37	1/6/2013 16:54	1/6/2013 5:40:14 PM	46	40	Weekend/Holiday	31:45 minutes
1/6/2013	6:36:47 PM	91 SPINNAKER WAY	PORTSMOUTH	NH	David Perreault	Mark Severens	9100	LEAK OUTSIDE	WF0523191N	1	25	1/6/2013 18:37	1/6/2013 18:46	1/6/2013 18:46	1/6/2013 19:12	1/6/2013 10:33:00 PM	201	35	Weekend/Holiday	31:45 minutes
1/13/2013	1:55:00 PM	3 THIRD ST	HAMPTON	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0523708N	2	26	1/13/2013 13:57	1/13/2013 14:06	1/13/2013 14:06	1/13/2013 14:32	1/13/2013 6:30:41 PM	238	37	Weekend/Holiday	31:45 minutes
1/13/2013	7:14:00 PM	11 SPIRIT CREEK RD	GONIC	NH	Daniel LaFortune	Linda Hollums	5000	GAS LEAKS - SERVICE	WF0523713N	0	29	1/13/2013 19:14	1/13/2013 19:20	1/13/2013 19:25	1/13/2013 19:49	1/13/2013 8:24:40 PM	25	35	Weekend/Holiday	31:45 minutes
1/26/2013	7:02:52 AM	50 HIGHLAND AVE	HAMPTON	NH	Kevin Clifford	Edward Charlton	9100	LEAK OUTSIDE	WF0524841N	5	27	1/26/2013 7:08	1/26/2013 7:14	1/26/2013 7:17	1/26/2013 7:42	1/26/2013 8:33:54 AM	51	39	Weekend/Holiday	31:45 minutes
1/26/2013	8:17:53 PM	0 TROUBLE CALL	DOVER	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF0524869N	0	28	1/26/2013 20:18	1/26/2013 20:29	1/26/2013 20:30	1/26/2013 20:57	1/26/2013 9:36:22 PM	38	39	Weekend/Holiday	31:45 minutes
1/27/2013	10:16:07 PM	55 DURHAM RD	DOVER	NH	Laurie Rousseau	Jason Brooks	9000	LEAK INSIDE	WF0524884N	0	25	1/27/2013 22:16	1/27/2013 22:24	1/27/2013 22:24	1/27/2013 22:50	1/28/2013 12:02:38 AM	72	33	Weekend/Holiday	31:45 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in 46-60 minutes: 2 (2% of total) for After Hours:																				
1/29/2013	6:05:10 AM	9 SANBORN ST	EXETER	NH	Jeffrey Croteau	Linda Hollums	9100	LEAK OUTSIDE	WF0525032N	2	37	1/29/2013 6:07	1/29/2013 6:15	1/29/2013 6:15	1/29/2013 6:52	1/29/2013 8:09:54 AM	77	47	After Hours	46-60 minutes
1/29/2013	6:12:19 AM	0 TROUBLE CALL	EXETER	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0525033N	10	31	1/29/2013 6:22	1/29/2013 6:34	1/29/2013 6:35	1/29/2013 7:05	1/29/2013 7:33:40 AM	28	53	After Hours	46-60 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Weekend/Holiday Hours:																				
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																				
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																				
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																				
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																				

Summary for 01/01/2013 to 01/31/2013

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	38%	15	29	55%	15	7	22%	15	2	14%
30	39	78%	30	21	94%	30	14	66%	30	4	43%
45	20	98%	45	3	100%	45	9	94%	45	8	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	99		Total	53		Total	32		Total	14	

Jan-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	38%	15	29	55%	15	7	22%	15	2	14%
30	39	78%	30	21	94%	30	14	66%	30	4	43%
45	20	98%	45	3	100%	45	9	94%	45	8	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	99		Total	53		Total	32		Total	14	

Dec-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	47	36%	15	29	43%	15	11	37%	15	7	23%
30	58	81%	30	33	91%	30	12	77%	30	13	65%
45	20	97%	45	6	100%	45	6	97%	45	8	90%
60	4	100%	60	0	100%	60	1	100%	60	3	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	129		Total	68		Total	30		Total	31	

Nov-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	36%	15	26	48%	15	7	25%	15	2	14%
30	49	88%	30	27	98%	30	15	79%	30	7	64%
45	7	95%	45	0	98%	45	4	93%	45	3	86%
60	5	100%	60	1	100%	60	2	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	96		Total	54		Total	28		Total	14	

Oct-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	33	42%	15	26	52%	15	6	35%	15	1	9%
30	36	88%	30	22	96%	30	9	88%	30	5	55%
45	7	97%	45	2	100%	45	1	94%	45	4	91%
60	2	100%	60	0	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	78		Total	50		Total	17		Total	11	

Sep-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	48%	15	25	52%	15	5	50%	15	1	14%
30	26	88%	30	19	92%	30	4	90%	30	3	57%
45	7	98%	45	4	100%	45	1	100%	45	2	86%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	65		Total	48		Total	10		Total	7	

Aug-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	39%	15	24	53%	15	2	20%	15	0	0%
30	31	85%	30	20	98%	30	5	70%	30	6	50%
45	7	96%	45	0	98%	45	2	90%	45	5	92%
60	3	100%	60	1	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	67		Total	45		Total	10		Total	12	

Jul-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	39%	15	25	43%	15	3	38%	15	0	0%
30	32	83%	30	28	91%	30	3	75%	30	1	17%
45	10	97%	45	5	100%	45	2	100%	45	3	67%
60	2	100%	60	0	100%	60	0	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	72		Total	58		Total	8		Total	6	

Jun-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	41%	15	24	51%	15	3	19%	15	4	31%
30	36	88%	30	22	98%	30	9	75%	30	5	69%
45	7	97%	45	1	100%	45	2	88%	45	4	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	76		Total	47		Total	16		Total	13	

May-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	45%	15	30	61%	15	4	21%	15	1	11%
30	32	87%	30	15	92%	30	13	89%	30	4	56%
45	9	99%	45	3	98%	45	2	100%	45	4	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	77		Total	49		Total	19		Total	9	

Apr-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	23	41%	15	16	46%	15	5	50%	15	2	18%
30	23	82%	30	14	86%	30	4	90%	30	5	64%
45	10	100%	45	5	100%	45	1	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	56		Total	35		Total	10		Total	11	

Mar-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	24	35%	15	17	50%	15	4	25%	15	3	17%
30	26	74%	30	12	85%	30	9	81%	30	5	44%
45	17	99%	45	4	97%	45	3	100%	45	10	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	68		Total	34		Total	16		Total	18	

Feb-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	18	28%	15	10	25%	15	5	38%	15	3	25%
30	34	80%	30	24	85%	30	6	85%	30	4	58%
45	9	94%	45	3	93%	45	2	100%	45	4	92%
60	4	100%	60	3	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	65		Total	40		Total	13		Total	12	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	369	39%	15	281	48%	15	62	30%	15	26	16%
30	422	83%	30	257	93%	30	103	79%	30	62	56%
45	130	97%	45	36	99%	45	35	96%	45	59	93%
60	27	100%	60	7	100%	60	9	100%	60	11	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	948		Total	581		Total	209		Total	158	